

## Process Walk Changeover



## **Instructions:**

- 1. In pairs, have a walk to the production area, shop floor, warehouse, store floor, hospital area.
- 2. Print the Process Walk (Gemba Walk) template and complete the header: Business Unit, Work area, who is assessing and when.
- 3. Perform a Gemba Walk focused on observing a changeover. For convenience, pick one or two working stations or production lines.
- 4. Identify the tasks, time, people, activities, tools used, walking distances.
- 5. Identify if the team can perform some activities before the changeover begin (external activities).
- 6. Identify if some activities that are currently "internal" can be converted to external.
- 7. Calculate roughly the potential saving in time if the changeover is improved. If available, convert the savings into dollars savings.



