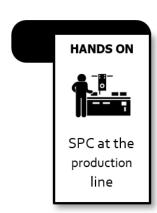


Gemba Walk

SPC at the Production Line



Instructions:

- 1. Visit the Production or Service floor.
- 2. Focus on one process.
- 3. Observe one metric that applies to the quality specification.
- 4. How is the process controlled "real-time"?
- 5. Is it possible and workable to implement SPC to manage the operation?
- 6. Prepare a simple Run chart, no need to calculate Control limits
 - Any shifts?
 - Do you find outliers?
 - Any trends?

