



# Gemba Walk

SPC at the Production Line



## HANDS ON



SPC at the  
production  
line

### Instructions:

1. Visit the Production or Service floor.
2. Focus on one process.
3. Observe one metric that applies to the quality specification.
4. How is the process controlled “real-time”?
5. Is it possible and workable to implement SPC to manage the operation?
6. Prepare a simple Run chart, no need to calculate Control limits

- Any shifts?
- Do you find outliers?
- Any trends?

