PathStone Group





Poka Yoke

Agenda

- 1. Poka Yoke: What is it?
- 2. Poka Yoke purpose and benefits
- 3. Principles
- 4. Applications
- 5. Implementation
- 6. Takeaways



Introduction

What is it?

Poka Yoke means 'mistake-proofing' or, more literally – avoiding (yokeru) inadvertent errors (poka).

Lean methods to **preventing errors** and **defects** from appearing in the first place and has proven to be a true efficiency booster.



Introduction

Purpose and Benefits

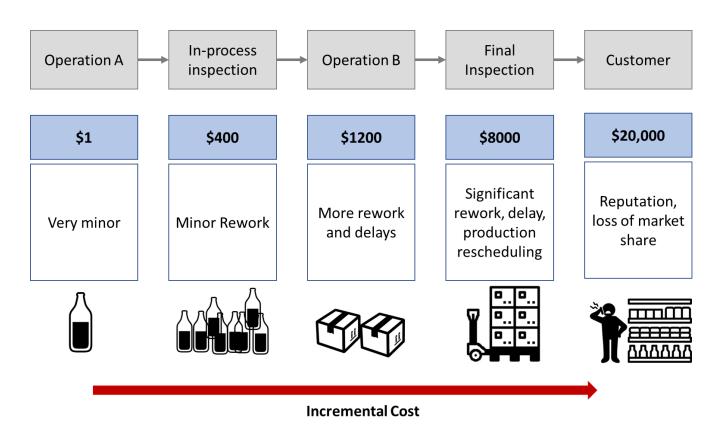
- Is one of the most powerful work standardization techniques.
- Can be applied to any **manufacturing** or **service** industry.
- Poka Yokes ensures that the right conditions exist before we execute a process step, and thus preventing defects from occurring. Where this is not possible, Poka Yokes performs a detective function, eliminating defects in the process as early as possible.



Introduction

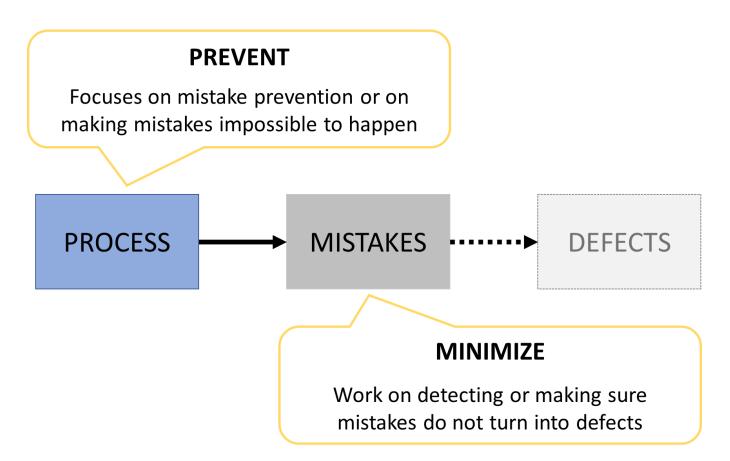
Defect cost impact

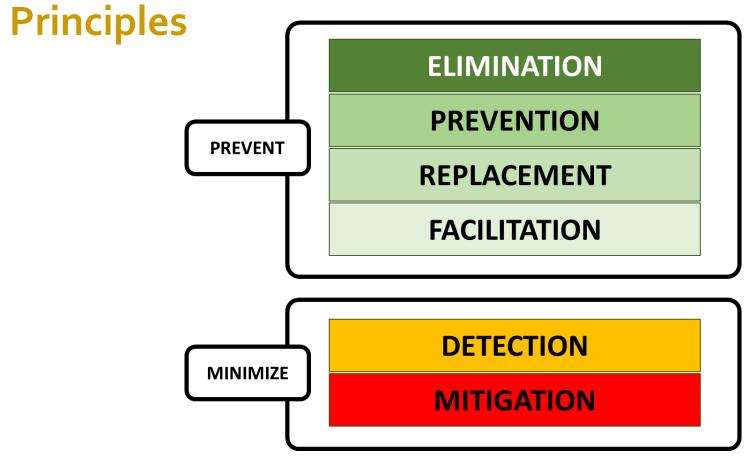
Purpose and Benefits



Scope of Poka Yoke methods

Principles





Prevent Occurrence of Human Error

Minimize Effects after
Occurrence of Human Error

Principles

PREVENT

MINIMIZE





















ELIMINATION

Seeks to eliminate the possibility of error by redesigning the product or process.

PREVENTION

Engineers the product or process so that it is impossible to make a mistake at all.

REPLACEMENT

Substitutes a more reliable process to improve consistency.

FACILITATION

Employs techniques and combining steps to make the activities easier to perform.

DETECTION

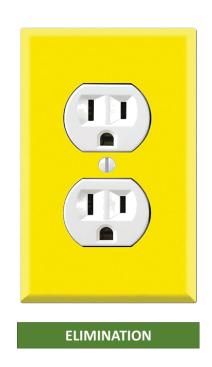
Involves identifying an error before further processing occurs to correct quickly the problem.

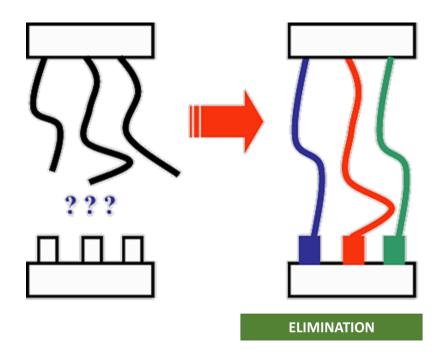
MITIGATION

Seeks to minimize the errors/ mistakes to turn into defects.

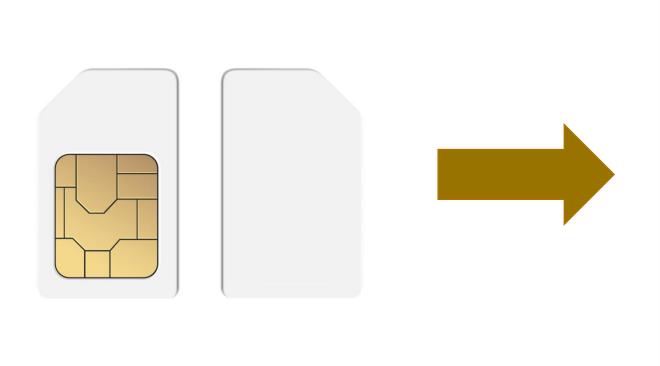
Applications







Applications





Applications



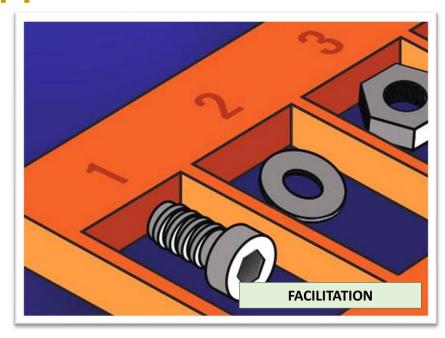
Laser bin that allows to take only the right part in the correct order of assembly. An alarm will ring if the hand gets in the wrong bin.



We can only insert bank card in one direction.

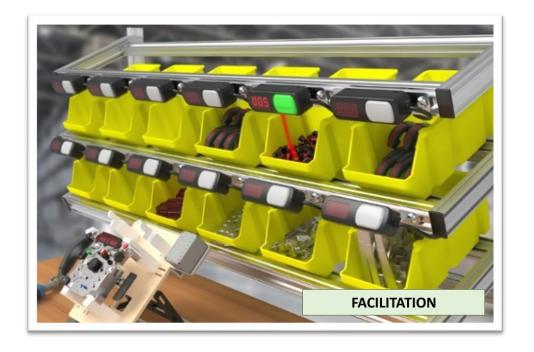
A drawing shows the correct direction, and the slot won't open if the card is inserted in the opposite direction.

Applications



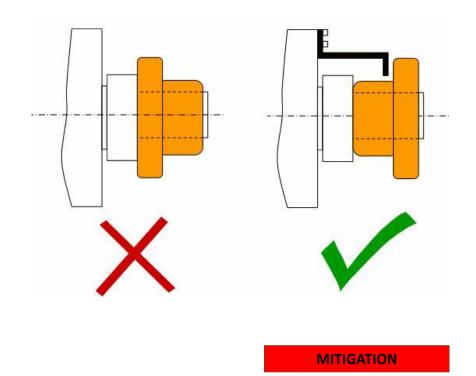
A numbered box with one part per slot only.

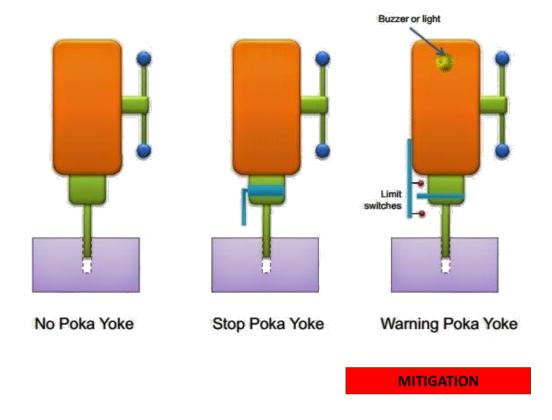
Operator follows the order and taking one part at a time for the assembly.



A Kanban system integrates a red-green light indicator with a digital counter to show the operator which part is needed and the right quantity. A laser beam will trigger the signal for the next bin to continue the assembly.

Applications





Implementation

- 1. Identify the operation or process.
- 2. Analyze the 5-why's and the ways a process can fail (FMEA).
- 3. Choose the right Poka Yoke approach, such as using a:
 - a) Shutout type (preventing an error being made), or
 - b) Attention type (highlighting that an error has been made).
- 4. Take a **comprehensive approach** instead of thinking of Poka Yokes just as limit switches, or automatic shutoff.



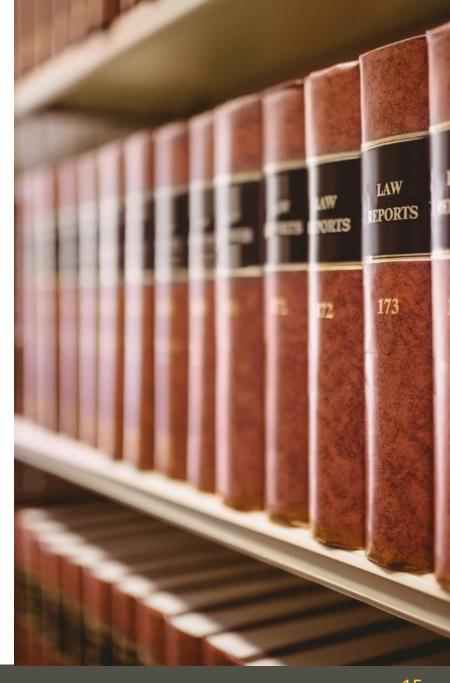
Implementation

- **5. Determine** whether a:
 - **Contact** (use of shape, size, or other physical attributes for detection),
 - **Constant number** (error triggered if a certain number of actions are not made), or
 - **Sequencing method** (use of a checklist to ensure completing all process steps) is most appropriate.
- **6. Test** the method and see if it works.
- **7. Train the operator**, review performance, and measure success.



Takeaways

- Always have the Process Map.
- Conduct a **FMEA** to discover the potential of failures. Poke Yoke becomes a part of the countermeasures / prevention action plan.
- The value of using Poka Yoke is that they help **people** and **processes** work **right the first time**.
- This approach to production fits perfectly with the culture of **continuous improvement**, which is also part of the Lean management arsenal.
- The flexibility of Poka Yoke allows for it not to be costly.



Thank You



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Poka Yoke

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A Practical Tool Book for Business Competitiveness and Lean Transformation