PathStone Group

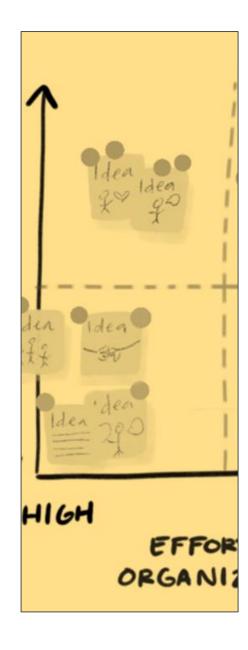




The Priority Matrix

Agenda

- 1. The Priority Matrix: What is it?
- 2. The Priority Matrix purpose and benefits?
- 3. Construction
- 4. The Four Fields
- 5. Takeaways

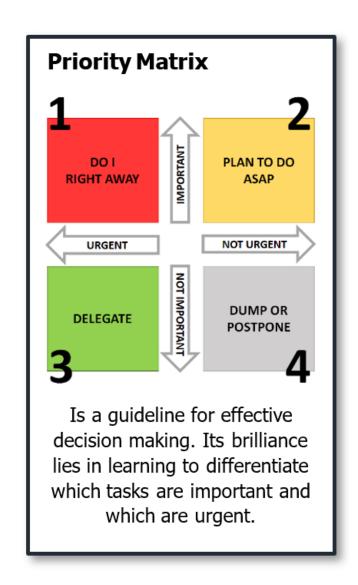


Introduction

What is it?

Decision makers are required to use prioritization to make effective decisions.

A **Priority Matrix** is a **decision-making method** that allows us to select the most appropriate **alternative** after evaluating **multiple conflicting criteria**.



Purpose and Benefits:

The Priority Matrix

Helps reduce options to the most effective and least costly among the choices and makes use of time and resources to focus on the things that really matter.

In a team-based environment, it allows the **team to agree on the priorities** and **move toward the action** collectively.



Construction:

- 1. Explain the **purpose** of constructing the prioritization matrix.
- 2. **Identify** and agree on the alternatives that need to be prioritized.
- 3. Ensure that all agree with the **evaluation criteria** and their weights.
- 4. Facilitate the prioritization session by allowing each team member to **rank the alternatives** against each criterion from best to worst.

Criteria	Cost	Response time	Quantity	Weighted	
◆ Option / Weight →	0.4	0.2	0.3	scores	Rank
Questionnaire	4	1	4	4.8	1
Interview	2	4	1	4.3	2
Observation	3	2	3	3.7	3
Focus group	1	3	2	2.2	4

Prioritization matrix to select the most efficient data collection method.

Construction:

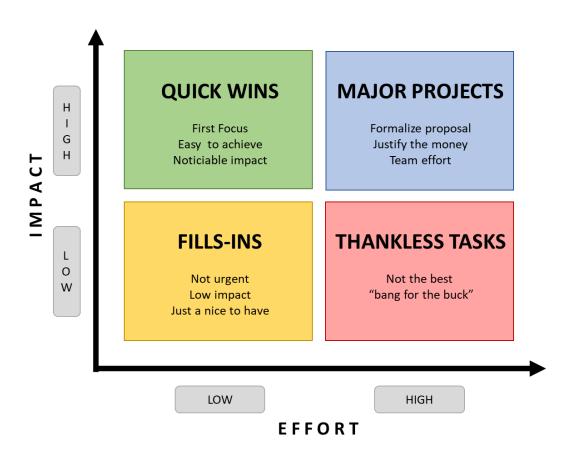
- 5. Collect the team's rank **scores**, average and add them up on one worksheet.
- 6. Calculate the final **weighted scores** for each alternative.
- 7. **Sort** the items by their ranks to make them clearer for communication and decision making.

Criteria	Cost effective	Decreased defects	Increased productivity	User friendly		
↓ Options / Weight →	0.85	0.8	1.75	0.6	Weighted scores	Rank
New equipment 1	3	2	2	3	9.45	3
New equipment 2	2	3	3	4	11.75	1
New equipment 3	1	2	4	2	10.65	2
New equipment 4	4	1	1	1	6.55	4

Prioritization matrix to select equipment among 5 alternatives.

The Four Fields:

- Quadrant 1 (Quick Wins): The must-do engagements and must be tackled right away. The "Quick Wins" improvements that require low investment and potentially great impact to the business and people.
- Quadrant 2 (Major projects): These are the engagements without pressing deadlines but are critical to the company success and may require higher investments, time, and formal project management.

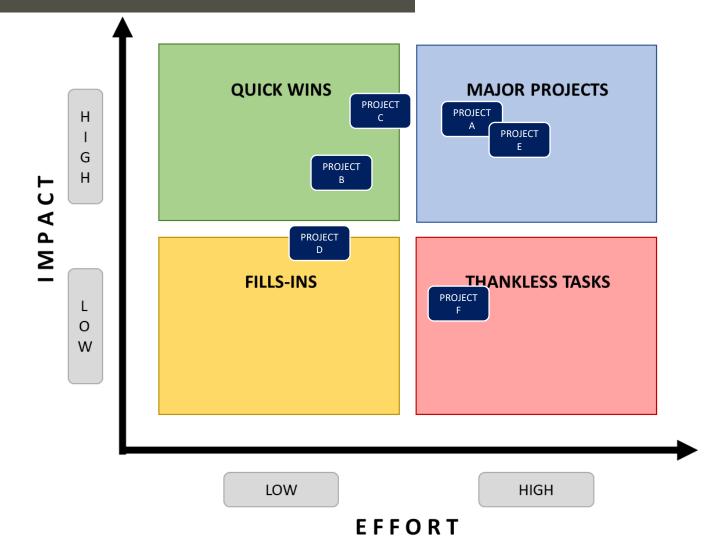


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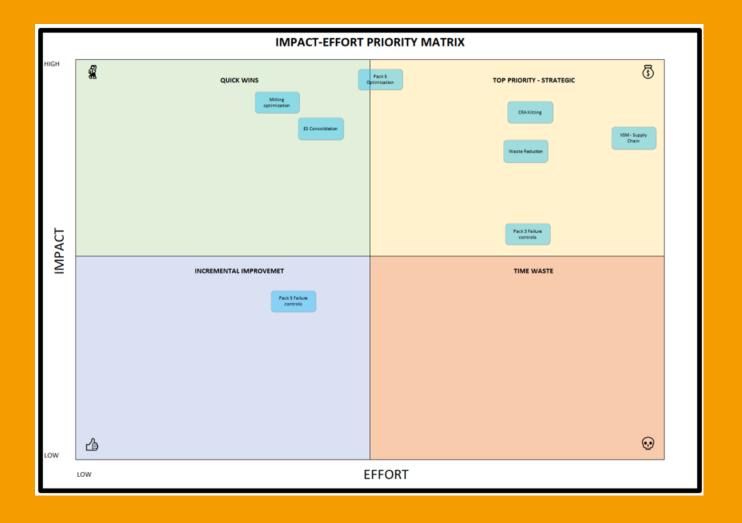
The Four Fields:

- Quadrant 3 (Fills-ins): Tasks that contribute little to the company end results and are treated as "nice to have". If possible, reject or delegate them.
- Quadrant 4 (Thankless tasks): The task that require a higher effort than the benefit they can provide. Should be postponed or just put away to avoid distractions.









Takeaways

- Use data, convert ideas and conversations into quantitative insights.
- Involve the leadership team to provide direction to focus on the right sweats.
- Voting can be an excellent way to mitigate some leaders to dominate the conversations.
- Do not underestimate the "Fills-in", delegate responsibly, even if the impact is low, the project may trigger interesting "lessons learned" conversations.
- Understand the difference between Important and Urgent.



Thank You



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The Priority Matrix

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A Practical Tool Book for Business Competitiveness and Lean Transformation