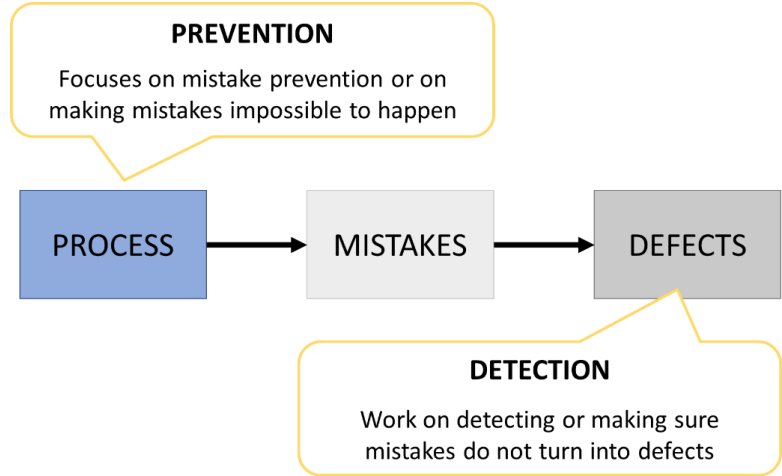




# Poka-Yoke Process Walk



**Instructions:**

1. Visit the Production or Service floor.
2. Focus on one process.
3. Observe where the process may fall into a failure, mistake, defect, error.
4. Discuss:
  - Is the error preventable?
  - Can we eliminate the step to avoid de potential failure?
  - If we cannot avoid the step, can it be mitigated?
  - How?
  - Apply the Poka Yoke methods.

